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See www.emergencydispatch.org for information about the International Academies, or call us at: 800-960-6236 or 801-359-6916.

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Chattahoochee River 911 Authority (Chatcomm) - Awarded Accreditation as an Emergency Fire Dispatch Center of Excellence

SALT LAKE CITY, UT – The International Academies of Emergency Dispatch (IAED) is pleased to formally award Accreditation as an Emergency Fire Dispatch Center of Excellence to **Chattahoochee River 911 Authority (Chatcomm)** – Chattahoochee River 911 Authority (Chatcomm) is the 21st Emergency Fire Dispatch center in the world to be awarded this highest distinction for their comprehensive implementation and compliance with the Fire Priority Dispatch System (FPDS) and associated “20 Points of Excellence.”

In addition to requiring proper system oversight, fire administration control and quality improvement programs, Accreditation demands careful FPDS compliance and certification for all emergency call-takers and fire dispatchers.

Earning this Accreditation award is voluntary and involves completing a detailed self-study and analysis. This accomplishment demonstrates to not only each individual within the communications center, but also to the administration, community, and the world, that Chattahoochee River 911 Authority (Chatcomm) is compliant with all international practice standards for Emergency Fire Dispatch (EFD).

With headquarters based in Salt Lake City, Utah, the International Academies of Emergency Dispatch is a 501(c)(3) non-profit organization comprised of three allied Academies with related programs and standards for emergency Medical, Fire, and Police dispatching. The IAED regularly reviews and updates the Fire Priority Dispatch System (FPDS) protocols for EFD and also maintains protocols and certification standards for Medical and Police Dispatch. The NAED is the public-safety dispatch industry's leading certifying and standard-setting body, with over 30,000 members in 20 countries.

