



Georgia Fall National Conference

September 12 – 14, 2018



COMMUNITY
Leaders of America

IXP Company Profile

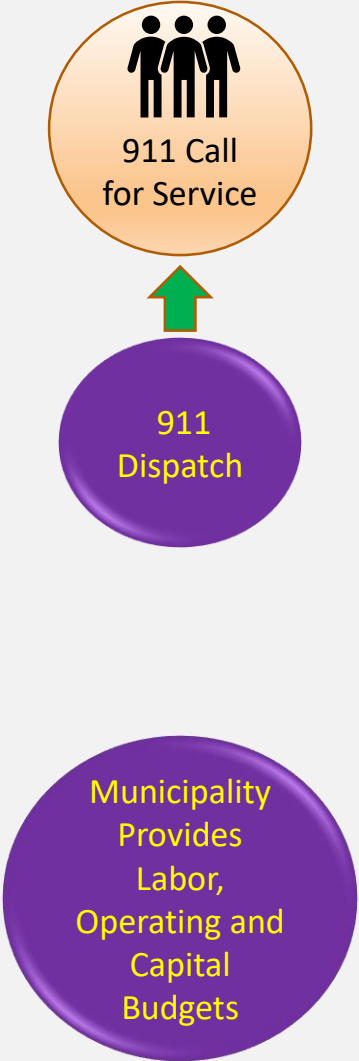
- IXP is a public safety managed services company.
- Incorporated in 1999, privately held.
- With 180 employees comprised of telecommunicators and former public safety executives, we have the experience to deliver tailored services and solutions to our municipal clients.
- Our success has been built upon our track-record of long-term trusted relationships with hundreds of our clients.
- The hallmark of our success has been delivering

911 Dispatch as a Service

for over ten years to multiple clients.

The Future of 911 Dispatch

Typical Single Agency



Typical Shared Service



911 Dispatch as a Service



Performance Based Contract

People = Our Problem
Technology = Our Problem

Operational procedures defined and coordinated through TAC Meetings

Service Level Metrics

“Pain Points”

THE PEOPLE
THE TECHNOLOGY

Daily Operational Problems

- Hiring
- Training
- Scheduling
- Technology

IXP Managed Services

- Seven types of integrated services that are focused on delivering 911 Dispatch as a Service.
- One Managed Services Contract



IXP's Value Proposition

We alleviate your two largest pain points:

PEOPLE AND TECHNOLOGY

IXP Corporation has the right combination of public safety operational and technical experience to support your long-term dispatch needs.

911 DISPATCH AS A SERVICE

BETTER • FASTER • MORE COST EFFECTIVE

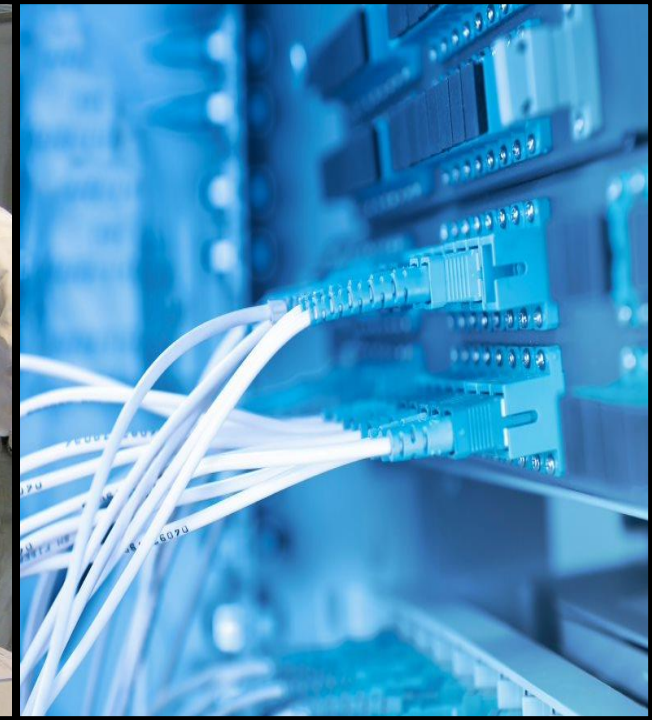
Services – The People

- Dispatch Staffing
 - Recruiting
 - Hiring
 - Training
 - Scheduling
 - Quality Assurance
 - Career Path at IXP
 - Full Benefits Package
- Customer Satisfaction



Services - Technology

- Integrated Planning
- Technical Project Management
- Sub-Contractor Management
- Software/Hardware Selection
- Facility Design
- Implementation Management
- Transition Management



The Result: Your Facility and Your IXP DISPATCH TEAM

